



Tough Conversations™

This course is being facilitated by Michael Hawton founder and director of Parentshop.

www.parentshop.com.au

Tough Conversations is a one day professional learning workshop – Holding students, parents & staff accountable for bad behaviour & breached expectations.

The 2011–2016 Principal Health and Wellbeing Report recommended the need for practitioner learning support in effective conflict resolution to reduce stress. Tough Conversations addresses the well-recognised occurrence of difficulties that school leaders face when discussing sensitive, difficult subjects. Significant levels of stress for school leaders, can be avoided when those conversations are handled with the skills that are developed in Tough Conversations.

Lesson Framework:

- Why people overreact.
- Self-control factors in adults and young people.
- How ‘frustration tolerance’ develops in people.
- What to tolerate: how to sort what you let go and what needs your attention.
- What people will do if you challenge them.
- A step-by-step process to address a problem.
- How to tame tigers: effectively dealing with offensive behaviour.

Cost: **Members \$290 (plus GST)**
 Non-members \$320 (plus GST)

Date: **Thursday 20 June 9.15 am to 3.00 pm**

Venue: **VPA Office, 13-21 Vale Street, North Melbourne**

Morning tea and lunch provided.

***Michael Hawton**

Michael has been a psychologist since 1988 and was a former teacher. He has a Diploma in Teaching (Infants/Primary) a Bachelor of Arts (Melbourne) and a Graduate Diploma in Applied Psychology (Swinburne). He has worked as a mediator in the Family Court of Australia and regularly written family court reports and children’s court clinic reports for the NSW Children’s Court since the early 1990s.

Parentshop has helped over 110,000 people. Their trainers are highly experienced and qualified professionals with many years experience working with children and families.



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Thursday 20 June – 9.15 am to 3.00 pm

One registration form per participant

- Member \$290 (plus GST)*
- Non-member \$320 (plus GST)*
- New VPA member within last six months - \$120 voucher

***On receipt of registration, an invoice will be submitted to your school accounts department.**

Name:

Position: Principal Assistant Principal Leading Teacher

School:

Contact Phone No:

Email:.....

Dietary Requirements:

Please RSVP to Sue O'Connor at soconnor@vpa.org.au

A confirmation of your registration will be sent via email.

Cancellation of attendance is required 7 days prior to workshop for reimbursement.

Numbers are limited for effective group interaction.